

Accessibility statement (learning platform)

Both Moodle and Microsoft Teams are used by Hereford Sixth Form College part of the Heart of Mercia Multi-Academy Trust. These platforms are used to host teaching and learning resources and activities. Moodle and Teams are designed to be accessible however, they are also highly customisable. Authors are free to create and upload content and resources of their choosing. As a result, it is not possible to guarantee that all hosted content is fully accessible. This statement has been written with that in mind.

This accessibility statement applies to the Learning Platform [Moodle](#). You can learn more about accessibility support for Microsoft Teams [here](#). We have also introduced an accessibility knowledge bot which is available to all users in Microsoft Teams.

We want as many people as possible to be able to use these platforms. For example, that means you should be able to:

- change colours, contrast levels and fonts (on your device)
- navigate most of the VLE using just a keyboard
- listen to most of the content of a page using a screen reader. Moodle maintains a list of compatible screen readers.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

You can learn more about accessibility support for Moodle VLE [here](#).

Reporting accessibility problems and contacting us

Accessibility problems with content should be reported to the relevant staff member e.g. your teacher for the course concerned so that the situation can be resolved. For system level accessibility problems and to contact us please see <https://www.hereford.ac.uk/contact-us/> for our contact information.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Moodle is led and coordinated by Moodle HQ. [Moodle HQ](#) is financially supported by a network of over [80 Moodle Partner service companies worldwide](#). Moodle's goal is to be fully accessible and usable for all users regardless of ability and was Moodle was built following WCAG 2.1 guidelines.

Hereford Sixth Form College is committed to making its VLE and Teams platforms accessible, in accordance with the [Public Sector Bodies \(Websites and Mobile Applications\) \(No. 2\) Accessibility Regulations 2018](#).

Moodle HQ maintains a [list of known accessibility issues](#).

Compliance status

Moodle as a platform is designed to be accessible with full WCAG 2.1 AA compliance. This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the reasons and exemption listed below:

Whilst we are able to ensure Moodle is an accessible platform, the customisability and ability to upload content means it may be customised or host content that is not accessible. The exemption is that it is a disproportionate burden to make fully accessible.