Accessibility statement (portals)

This accessibility statement applies to the staff, student, parent and applications portals/websites.

These portals/websites are run by the Heart of Mercia Multi-Academy Trust. We want as many people as possible to be able to use these. For example, that means you should be able to:

- change colours, contrast levels and fonts (on your device)
- zoom in up to 300% without the text spilling off the screen
- the text will not reflow in a single column when you change the size of the browser window
- navigate most of the website using just a keyboard
- listen to most of the content of a page using a screen reader

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible these portals are

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- you cannot skip to the main content when using a screen reader

Reporting accessibility problems with these portals

We're always looking to improve the accessibility. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: mis-support@hereford.ac.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

Find out how to contact us:
https://www.hereford.ac.uk/contact-us/contact-us/

Technical information about this website's accessibility

The Heart of Mercia Multi-Academy Trust is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the exemptions listed below:

- it being a disproportionate burden to make it fully accessible.